

Cert.No: _____

Branch: _____

Date: _____

Certificate Request

<input type="checkbox"/> Clearance Certificate	<input type="checkbox"/> Liability Certificate	<input type="checkbox"/> Salary Transfer
Customer Name:		Account Number:
Nationality:	Age:	Work Place:
ID:	Salary:	Mobile Number:
<input type="checkbox"/> Purpose of Issuing the certificate:		Status of the customer
To be introduced for:	<input type="checkbox"/> Government	<input type="checkbox"/> Charity
	<input type="checkbox"/> Debt fund	<input type="checkbox"/> Myself
		<input type="checkbox"/> The customer is not leaving Gulf bank

To transfer my account to:	<input type="checkbox"/> NBK	<input type="checkbox"/> BKME	<input type="checkbox"/> Bobyan	<input type="checkbox"/> AL-Dowaly	<input type="checkbox"/> The customer is leaving Gulf Bank
	<input type="checkbox"/> KFH	<input type="checkbox"/> Burgan	<input type="checkbox"/> Al-Ahly	<input type="checkbox"/> CBK	

Reasons	Credit card	Loan	Deposit	Salary	Explain customer's reasons
<input type="checkbox"/> Rates	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
<input type="checkbox"/> Fees/Charges	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
<input type="checkbox"/> Process / amount of paper work	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
<input type="checkbox"/> Product features	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
<input type="checkbox"/> Promotions	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
<input type="checkbox"/> Minimum balance	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
<input type="checkbox"/> Declined	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
<input type="checkbox"/> Lower amount offered	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
<input type="checkbox"/> Service issue	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
<input type="checkbox"/> Competition Offer	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
<input type="checkbox"/> Leaving Kuwait / end of service					
<input type="checkbox"/> Others					
Certificate fees is to be paid	<input type="checkbox"/> from the above mentioned account			<input type="checkbox"/> cash	

Branch Manager Action taken:

Branch Manager Signature:	RO Name:	Customer signature:
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Feedback: After checking the customers liabilities

<input type="checkbox"/> Don't issue the certificate, the customer has	<input type="checkbox"/> Loan	<input type="checkbox"/> Credit card	<input type="checkbox"/> Gaurantee	<input type="checkbox"/> Standing Order
<input type="checkbox"/> Issue the certificate, the cusomer doesn't have liabilities				
<input type="checkbox"/> Issue the certificate, the cusomer is not leaving Gulf Bank				
<input type="checkbox"/> The customer has requested before	<input type="checkbox"/> Clearance	<input type="checkbox"/> Liability	<input type="checkbox"/> Salary Transfer	<input type="checkbox"/> Reason:
<input type="checkbox"/> The customer did not request a certificate before				

Customer Retention feedback

Customer Retention Manager Signature:	Actioned Date by Retention:
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