

Gulf Bank's & Swarovski's Offer Terms & Conditions:

- The purchasing customer to provide their full contact information upon check out.
- The discount is applicable on full-priced items and that are not included in promotional offers.
- The return and exchange of items is permitted within 30 days from the date of purchase upon presentation of the original receipt.
- Your refund is processed as per your original payment method.
- The return and exchange of non-defective items will only be accepted if they are in a good sellable condition and in their original packaging (outer and inner boxes).
- The return and exchange of sale items will be accepted within 15 days from the date of receipt.
- Returns and exchanges will not be accepted on earrings and sets with earrings due to hygienic reasons.
- Only exchanging is permitted on items purchased from other authorized retailers online or from outside Kuwait, subject to be from the available collection in our stores and to be in a good sellable condition and in their original packaging (outer and inner boxes).
- All items are under 2-years warranty from the date of purchase.
- The warranty only covers damages not caused by accident or inappropriate use, ordinary wear and tear, modification, attempted repair, negligence or by failure to follow Swarovski's special product care advice.
- All above requests should be supported by proof of purchase.